



Certified Professional Animal Care Operator (CPACO) Exam Preparation Resource Listing

Resources listed will aid candidates in their study and preparation to take the Operator (CPACO) exam. The list is a guide only and is not intended to reflect that any or all of the resources listed are required study to pass the exam.

5 Dysfunctions of a Team

American Red Cross, Dog First Aid, Safety Series 2

Bennett R. & Briggs S. Off-Leash Dog Play: A Complete Guide to Safety & Fun

Bennett, R. All About Dog Daycare: A Blueprint for Success, 2nd Edition

Bethany Jordan, CDT, CVT, CPDT-KA: A Comprehensive Look at Pet First Aid: Basic Assessment, Common Emergencies and Life Saving Tools

Blanchard, K. Legendary Service

Boutelle, V. & Jorgensen, R. Minding Your Dog Business

Boutelle, V. How To Run A Dog Business

Boutelle, V. The Business of Dog Walking: How to Make A Living Doing What You Love

Bowman A. KPI Template Instruction

Breitner, J. Dog Play and Dog Interactions: <https://vimeo.com/217431108>

Crowley, MC. Lead from the Heart

The Dog Gurus: Annual Planning Checklist

The Dog Gurus: Employee Handbook Development Guide

The Dog Gurus: My Successful Pet Biz course

The Dog Gurus: 10 Ways to Maximize Peak Season Revenues

The Dog Gurus: Counting Noses

The Dog Gurus: Final Budgets Made Easy-Premium Workbook

The Dog Gurus: Financial Foundation Guide

The Dog Gurus: Financial Health Workbook

The Dog Gurus: Inside Scoop Guidebook

The Dog Gurus: It's Annual Planning Season blog, article and Annual Planning Checklist

The Dog Gurus: Know Your Numbers-Workbook

Genadlinik A. How to Write a Business Plan

Gordon J. The Power of Positive Leadership

Gordon, J. and Smith, M., You Win in the Locker Room First

Herman, R. Keeping Good People

Herman, R. The Process of Excellence

<http://avma.org/public/petcare/pages/yourpetsmedications.aspx>

<https://www.osha.gov/dsg/hazcom/pictograms/>

IBPSA -Canine Advanced Education -Employee Safety

IBPSA Hazcom Safety Manual

IBPSA -Pricing for Profit workshop

IBPSA Safety Manual

Kennel Start Operations Manual

Laeticia, L. Leadership Mastery, How to Become a Great Team Leader

Moran, P., Pet Sitting for Profit

Nelson, B. The Management Bible

Nelson, B. & Economy, P. Managing for Dummies

The Guide to Managing HR in a Small Business (www.staffsquared.com)

Wilson, S. Hairy Situations

Yin, Sophia, Low Stress Handling, Restraint and Behavior Modification of Dogs and Cats. CattleDog Publishing

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