



Stand Apart with Your PACCC Certification

As a professional animal care provider working in the boarding, dog daycare, dog walking or pet sitting industries PACCC certification confirms your knowledge of professional animal care. Be among the first in your market to earn professional designation and stand apart in the pet services industry.

Pet Parents quickly realize that PACCC does provide “**certification that pet parents can trust**” as our volunteer Melissa shared with us recently:

“I have been with the PACCC for a few months now and it has already made a positive impact on my clients. I had two clients recently sign on with us by mentioning my involvement in PACCC and what changes the group is trying to make in the Pet Care Industry. As I was giving a tour of the facility, both were having difficulty deciding between us and another business in our area, and when I told them all of our selling points they were the most impressed with my involvement in PACCC. One of the clients now brings her puppy every day to daycare and the other just had her first stay with us, both clients are happy, and I am extremely glad that I got involved with PACCC.”

Benefits of Professional Certification

- Independent validation of the safe, quality care you provide pets
- Recruit and retain high quality employees seeking a career in pet care
- Improved teamwork between pet care professionals that share high standards
- External validation of operating procedures and systems implemented by a industry leading pet care business

Your Seven Steps to Professional Certification

Step 1: Decide on your certification level based on your role in professional pet care and exam eligibility requirements.

Requirement	Professional Animal Care Provider	Professional Animal Care Manager	Professional Animal Care Operator
Education	N/A	High School /GED or equivalent	High School /GED or equivalent
Professional Animal Care Experience	Minimum of 500 hours	Minimum of 4,000 hours	Minimum of 5 years, with at least 1 year in Operator position
References via Attestation Statements	Two	Two	Three
Exam Length	2 hours – 125 questions	3 hours – 150 questions	4 hours – 200 questions
Other	N/A	N/A	Membership in a pet association or organization. Ongoing community service.

Step 2: Review the Certification Handbook Body of Knowledge section for your certification level to understand content that will be on the certification exam (PACCC Certification Handbooks will be available soon; join our mailing list to be notified as soon as they are available).

Step 3: Determine areas in Body of Knowledge where you need further training or study. PACCC’s list of educational resources and education providers will be available on our website soon.

Provider, Manager & Operator	Provider, Manager & Operator	Manager & Operator	Operator
Animal Care	Operations	Staff Management	Business Management
Health	Animal Safety	Human Resources	Five Areas
Bites & Fights	Facility Safety	Staff Training	Financial Management
Behavior	Escape Prevention	Team Building	Eight Areas
	Pet Death	Client Relations	Marketing
	Extreme Weather	Satisfaction	Seven Areas
	Disaster Preparedness	Plus six more areas	

Step 4: Take a Practice Exam online to assess your preparedness for the Certification exam – available in the summer of 2016.

Step 5: Register for the PAAC certification exam. Registration includes payment of exam fee and agreement to PACCC Code of Ethics. Registration will open during the summer of 2016. Exams will be offered for a three-week period annually in October and February. *(Final fee schedule has not been set; anticipated range is \$275 - \$600 with Provider exam being the lowest fee and Operator the highest).*

Step 6: Take Certification Exam at an independent local testing site in October of 2016. Select from over 435 testing sites in the United States, Canada and seven International countries. Alternative written exam options will exist for those located in areas without a local testing site.

Step 7: Celebrate & share your Professional Certification honors. Your certification is good for three years and is renewable with the completion of Continuing Education or retesting. *(Continuing education requirements are in development and will be sent as an update to our email list subscribers).*